

# The role of social networks in health controversies

**R. URENA**

raquel.urena@univ-amu.fr

## Colloque IA/Santé

*Marseille 26 novembre 2021*

# Current work

- Social media and health
  - IA4DrugUsers
  - Reactions on Social Networks to Covid-19 threatments
  - DeciTrusNET (H2020 MSCA-IF)
- Artificial Intelligence methodologies applied to clinical and medical administrative databases
  - IA4Elderly : Assisting elderly cancer care management by artificial intelligence methods applied to clinical and medical administrative databases.
  - Vican-Brest-IA :Assesing quality of life after brest cancer threatment with artificial intelligence methodologies

# Social media use in 2021



# Infodemiology & Infodemics

- **Infodemiology** : The science of distribution and determinants of information in an electronic medium, specifically the Internet, or in a population with the ultimate aim to inform public health and public policy. (Gunter Eysenbach 2002)
- **Infodemics** : a combination of information and epidemic, refers to a fast and widespread dissemination of both accurate and inaccurate information about an epidemic. (WHO)



# Goals

What is the role of social networks in health controversies?

- Topics of interests.
- Main data sources
- Main methodologies used in the analysis.
- Identify the risk, challenges and new research opportunities

# Methodology

- Systematic Literature Review
- Sources: PubMed, SCOPUS, Web of Science

---

## **Inclusion Criteria**

1. Published in English
2. Published 2015 or later
3. Peer-reviewed literature in the fields of medicine, public health and computer science
4. Related to a public health or medical issue
5. Data sources from social network

## **Keywords of interest**

Social media

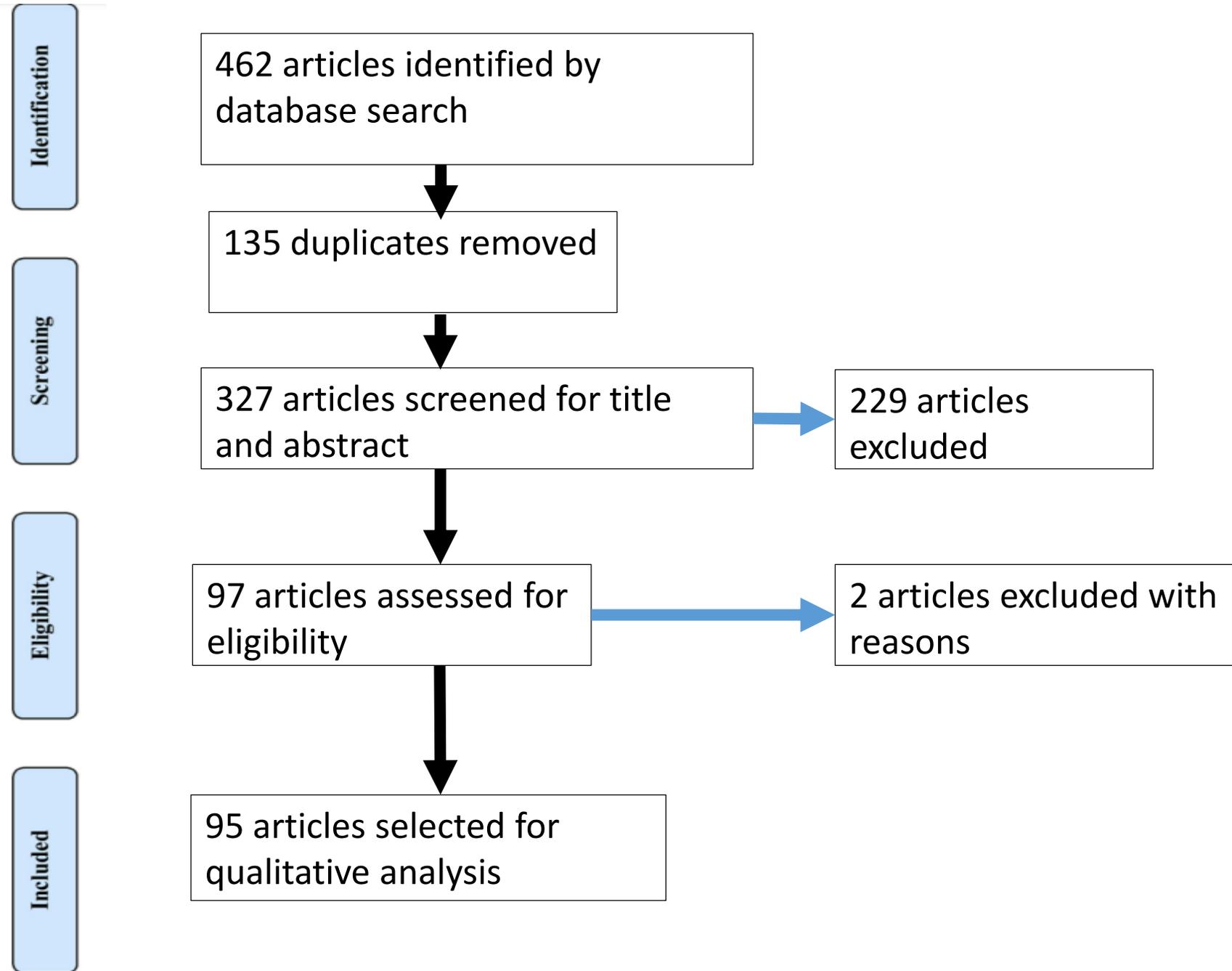
Public health

Surveillance

Infodemiology

Infodemics

# Methology : PRISMA



# Methodology : recovered data

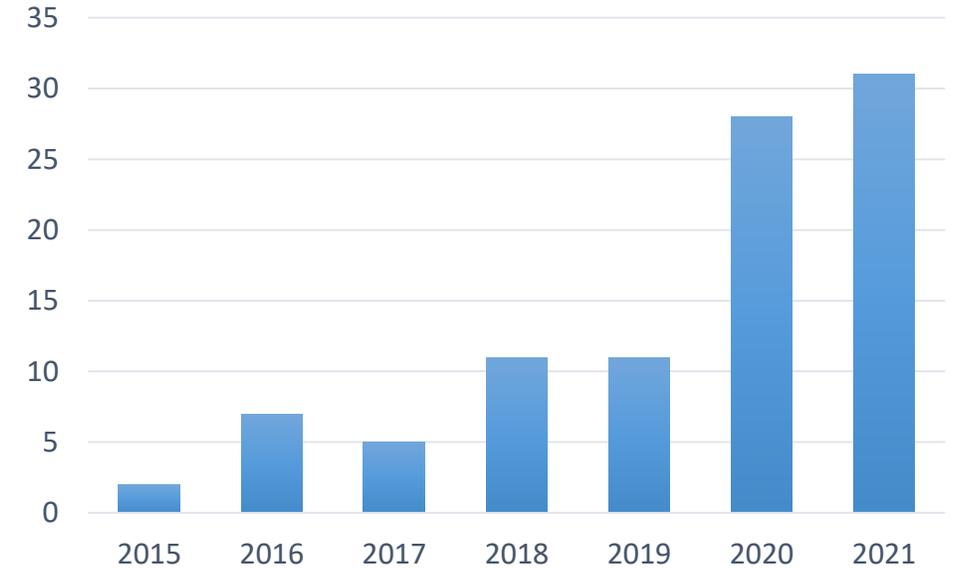
Target population	Target social network	Type of data	Type of controversies	Size of data (Ex. # of tweets)	Country of study	Methodology	Role of Social Networks
Twitter users in Japan	Twitter	Tweets	Scientific misconduct	12,925 tweets	Japan	Support vector machine (SVM) analysis; Statistical analysis; Sentiment	Measure public sentiment in response to scientific misconduct
Twitter users posting in either English or Filipino	Twitter	Tweets	Reactions to Diseases	A daily average of 360,056 tweets were collected from August 10, 2016 until September 10, 2016 with	Philippines	Statistical analysis	Provides real-time disease surveillance
White and African Americans over 18 years of age	Twitter and Facebook	Twitter: Users Facebook: Users	Vaccines	A total of 838 White and 819 African American users were surveyed for this study.	USA	Statistical analysis	Relationship between social media use and vaccine uptake

# Results

- 27 different different social networks found

Social Network	Number of Articles
Multiples	49
Twitter	39
Facebook	6
Sina Weibo	1
Instagram	1
WhatsApp	1

## Year of Publication



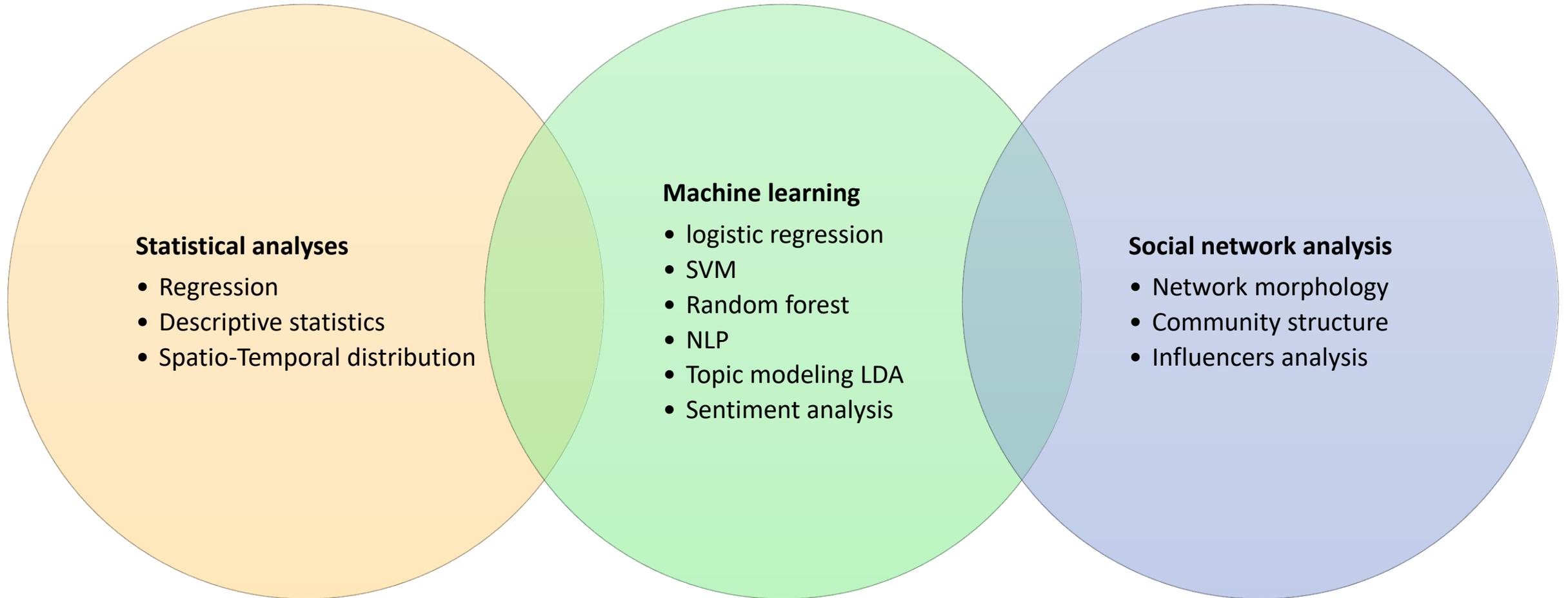
# Results

Topic	# of articles
<b>Reactions to diseases:</b>	44
1. COVID-19 (30)	
2. Zika (5)	
3. Ebola (3)	
4. HIV (2)	
5. Dengue and Typhoid fever (1)	
6. Lupus (1)	
7. General (2)	
<b>• Vaccins:</b>	16
1. General (7)	
2. COVID-19 (4)	
3. Measles (3)	
4. Influenza (1)	
5. HPV (1)	
<b>• Smoking</b>	9

Topic	# of articles
<b>Disease surveillance and management</b>	8
<b>Infodemiology and infodemics</b>	6
<b>Drugs: Opioids, Zolpidem</b>	2
<b>Physical activity and Diet</b>	2
<b>Health promotion</b>	2
<b>Food safety</b>	2
<b>Others</b>	1 each

# Results

## Type of analysis



# Risks

- **Misinformation** overload and **fake news** specially in times of social emergencies.
- Alarmist, misleading shorter messages and anecdotal evidence seems to have a stronger impact on the spread of health related misinformation on epidemiological topics. They might derive in risky behaviours.
- Opinion **polarization** due to the online community structure.

# Challenges

- Better understanding **how misinformation may propagate.**
  - Principal actors
  - Degree of connectivity of the users.
  - Topological configuration of the SN.
- Measures of the **prevalence of health misinformation** in social media.
- Analysis of the **influence** between exposure to health related misinformation and health behaviors. and outcomes.
- Measures to **detect and reduce** the spreading and exposure to health misinformation **in real time.**
  - Dissemination of accurate information in a timely way.

# Opportunities

## **Social networks as a source of information**

- Social media has a crucial role in **people's perception of disease exposure**, resultant decision making and risk behaviours.
- “**Behavioural insights** are valuable to inform the planning of appropriate pandemic response measures”. (Hans Kluge (2020), WHO Regional Director for Europe)
- Information on public awareness, opinions, attitudes and beliefs, relevant to intentions and eventual behaviours.

## • **Real time communication :**

- Shorter messages have been found effective for promoting peoples health specifically in vaccinations campaigns.
- Twitter fast to propagate evidence based knowledge on health.